



## Return & Refund Policy for North Canberra Osteopathy

If you are not entirely satisfied with your purchase, we're here to help.

Products are purchased and maintained by:

Oseto With Betsy PTY LTD

ABN: 66 611 184 368

Contact details:

Nick Larsen

Email: [betsytheosteo@gmail.com.au](mailto:betsytheosteo@gmail.com.au)

### Returns

We offer a 100% quality guarantee, if a product is defective, damaged or has another issue return it to us for a full refund.

Change of mind returns have a 30 day maximum to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have proof of purchase.

### Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund through Bank Transfer.

You will receive the credit within a certain amount of days, depending on your banks policies.

### Shipping

If a product cannot be returned in person to the clinic you will be responsible for paying for any shipping costs for returning your item. Shipping costs are nonrefundable.

### Contact Us

If you have any questions on how to return your item to us, contact [betsytheosteo@gmail.com](mailto:betsytheosteo@gmail.com).